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Date of Deposit:	1/26/2004	Name of Person Making the Deposit:	Rhonda Dunn
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In re application of: Morag, *et al.*

Serial No: 09/394,341

Filed: September 13, 1999

Docket No.: HEAL0001

Art Unit: 2144

Examiner: Milan Kapadia

January 26, 2004

Mail Stop Non Fec Amendment
Commissioner for Patents
PO Box 1450
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Attached to this facsimile coversheet please find the following documents:

1. Preliminary Amendment (15 pages);
2. RCE (1 sheet in duplicate for accounting purposes); and
3. Replacement Petition for Extension of Time for two month extension (to replace Petition for One Month Extension faxed on 1/23/2004) (1 sheet, in duplicate for accounting purposes)

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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5 In re application of: Morag, et al.

Docket No.: HEAL0001

Serial No: 09/394,341

Art Unit: 3626

Filed: September 13, 1999

Examiner: M. Kapadia

Title: A MESSAGE AND PROGRAM SYSTEM SUPPORTING COMMUNICATION

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January 26, 2004

MAIL STOP NON-FEE AMENDMENT

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Commissioner for Patents

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PRELIMINARY AMENDMENT

Sir:

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A Preliminary Amendment is provided in response to the Final Rejection dated September 23, 2003 in the above-identified United States Patent Application. This Preliminary Amendment accompanies a Request for Continued Examination and replaces the Amendment filed on January 23, 2003. In the January 23 amendment, Applicant requested a thirty-day extension of the response time. Applicant now